

Panagiotitopoulos, P., Bigdeli, A.Z. and Sams, S. (2012). "5 Days in August" – How London Local Authorities used Twitter during the 2011 riots. 11th IFIP WG 8.5 International Conference EGOV 2012, Kristiansand, Norway, 03 Sep 2012 - 06 Sep 2012. Editors: Scholl, H.J., Janssen, M., Wimmer, M.A., Moe, C.E. and Flak, L.S. LNCS. Springer. 7443: 102-113.

This article is available to view at:  
<http://www.springerlink.com/content/m78w371754225557/>